

# **Dispute Resolution Structure “Unfair” (Labour) Disputes**

**Employer**

**Employee**

**Dispute**

**Bargaining Council / CCMA**

**Conciliation**

**Certificate issued if  
dispute unresolved  
“interest” dispute –  
resolved by “powerplay”  
(Basson p 355)  
“Rights” dispute**

**BC/CCMA –  
Arbitration**

**(Basson p 354)**

**Labour Court Review**

**Labour Court  
Adjudication**

**(Basson p 354/5)**

**Labour Appeal Court  
[Appeal]**

**Supreme Court of Appeal  
[Appeal]**

**Constitutional Court -  
Appeal provided a constitutional matter**